

**Questions - Anything you've been unable to answer or would like to know yourself**

What was the original floor of the cathedral & crypt?  
When was it changed? Is it all good?  
What process was in place for Bishop Kelly recovery e.g. approval for such.  
Terrazzo Floor – original floor in the altar area of the Cathedral

**Suggestions – How can we improve what we are doing?**

Feedback forms for people on tours for people to send back with email contact if they wish.  
All volunteers to go on a tour of the Cathedral with Tony  
Some volunteers feel vulnerable now the Café is closed  
Sign for the toilets especially when we have tour groups and funerals  
Being able to get out – alarm/button  
Have a Suggestion Sheet  
Stickers on Paid Tour to keep track of who has paid and who is just joining in  
Attend local festivals and be there for information  
Tap is needed in Museum to wash cups etc  
Interpretive Centre NOT Museum – signs changed from Museum to Heritage Centre

**Suggestions – for activities that will help us to broaden our knowledge of Hawes and tourism in Geraldton**

Sign/Rope to block off stairs to Choir Loft  
Personal SOS Alarms (on keyring or around neck).  
Pilgrimage to overseas buildings  
Bus trip for Guides and Volunteers to Hawes buildings (Nagle Bus). Include local volunteers at each location.  
Bus Tour of local buildings  
Open Day for the Heritage Centre – open to locals to extend their understanding  
Quiz Night – Prizes of vouchers from local businesses  
Booklets/Pamphlets Barbeque  
Morning or Afternoon Tea with 15 min talk by Fr Robert on only ONE aspect of the Museum e.g. windows

**Suggestions - for expanding our clientele/increasing our outreach/publicizing what we have to offer.**

Free tours to tourism staff  
Ask Geraldton Museum for a special Section/screen show on Hawes  
A tour of the Cathedral for other Tour Operators e.g. Sydney Memorial  
Use Facebook sites to advertise the Museum and Tours  
Check Tourist Info Centres for Pamphlets  
Radio Advertising  
Mini Posters to Cafes  
Heritage Promotion at the Sunday Markets  
A Monsignor Hawes Athletic Cup or something similar amongst the school children, or lapathon with a big prize, e.g. electric bike  
Regular Facebook Posts in the Geraldton Events Site

Flyer Visitors Centre

**Suggestions – for suitable merchandise to sell.**

Small Dominie key rings

Dominie Pens for kids (see Mary Mckillop Gift Shop website)

Fridge Magnets

Scarves for Tour Guides and Ties for men featuring Hawes buildings

Key Rings

Watercolour prints/cards by Suzie Holton

**Name (optional)**